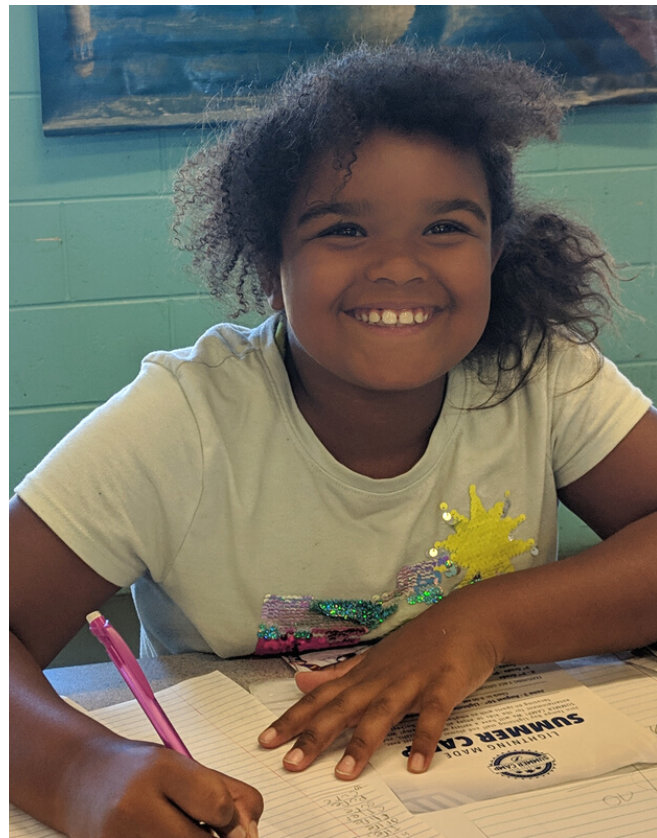




family  
RESOURCES



Inspiring minds,  
Finding solutions,  
Giving hope...  
For a better tomorrow.



# Annual Report 2019-2020



## LETTER FROM OUR PRESIDENT AND CEO

This past year has been full of teachable moments due to so much adversity, but Family Resources is incredibly strong as an organization and remains dedicated to those we serve in our communities. 2020 was supposed to be a year full of celebrations and new beginnings as we celebrated our 50th year, opened a new building to improve our capacity for impact, and had some incredible synergy around community events, awareness, and fundraising.

We had the gift of Noah Ehlert, a man who 29 years after an impactful stay at our shelter at just 11 years old, returned to share his story and give back by riding across country to inspire others and build awareness of the importance of youth shelters in this country. He rode his bicycle over 2500 miles, but his homecoming was silenced by COVID-19. Instead of riding into a crowd of cheering supporters and his loving family, he was met in the parking lot by a few masked staff and given elbow bumps instead of hugs. The moment as intended was lost, but the inspiration, the gift, will never be forgotten. Life teaches many things, and maybe most important is that we need to stop and listen... listen to our inner voice, our hearts and in the silence find our purpose. Noah had purpose on a grand scale, but all of us strive to live our own purpose and if we are lucky enough, we make a difference along the way.

Through this pandemic, we have learned as an organization that our purpose and our passion is about those we serve. It is what allows each of us to wake up every day and rise above adversity with the intent of making someone else's life a little better. So, we didn't have grand events, recognition or even our 50th birthday party... but the gift has always been present. It is the gift of knowing every person serves an important role within Family Resources and gives unconditionally to others that makes all the difference! We never closed a shelter during the pandemic and our teams remained steadfast and committed even with the fear of risking their own well-being. Family Resources never stopped serving because that is who we are! So, the teachable moment of this past year is simple.... **we are stronger together**....and we are so fortunate to have an agency that is not measured by buildings, events, or accolades, rather the dedicated, hard-working staff that we fondly refer to as the "Family Resources family". Family Resources is celebrating 50 years of service in 2020, but more importantly, we celebrate making life-changing impact to our fellow humans and being here when we are needed the most.

Dr. Lisa Davis  
President and CEO



Celebrating our "Rock Star" team at our annual retreat



## Board Members

Paul Horowitz, Board Chair  
 Janie Peticca, Vice Board Chair  
 Carolyn Wiggins, Secretary  
 John Gilmore  
 Stan Kania  
 Gary Shepard  
 Betsy Lay  
 Mark Wall

## Mission

Inspire well-being and success in the lives of vulnerable children, youth and families through responsive, quality programs and safe places.

## Vision

To be recognized as the trusted organization for providing safety, support and empowerment to vulnerable children, youth and families.

# FINANCIALS

Funding is provided primarily by the U.S Department of Health and Human Services, The State of Florida, through sub-grant agreements with the Department of Juvenile Justice, Department of Children and Families, the Juvenile Welfare Board of Pinellas County, the Substance Abuse Advisory Board, and Manatee County Government. The Organization's accounting and financial reporting is in accordance with Generally Accepted Accounting Principles (GAAP) as directed by the Financial Accounting Standards Board (FASB).

### STATEMENT OF ACTIVITIES

7/1/2019-6/30/2020

REVENUE	
FEDERAL	\$4,284,040
STATE	\$3,106,198
LOCAL	\$1,185,130
CONTRIBUTIONS	\$68,606
IN-KIND CONTRIBUTIONS	\$164,499
SPECIAL EVENTS	\$20,239
OTHER	\$39,059
<b>TOTAL REVENUE</b>	<b>\$8,867,771</b>

EXPENSES	
RESIDENTIAL PROGRAM	\$2,668,262
COMMUNITY BASED CARE SERVICES	\$2,734,475
CHILDCARE FOOD PROGRAM	\$2,499,534
DEVELOPMENT AND FUNDRAISING	\$18,087
SUPPORT SERVICES	\$836,106

### TOTAL EXPENSES

**\$8,756,464**

### TOTAL CHANGE IN NET ASSETS

**\$111,307**

## Values

- Earning trust through honest relationships
- Engaging those we serve where they are
- Inspiring and empowering positive change
- Inclusion and respect for equality
- Demonstrating integrity within our programs



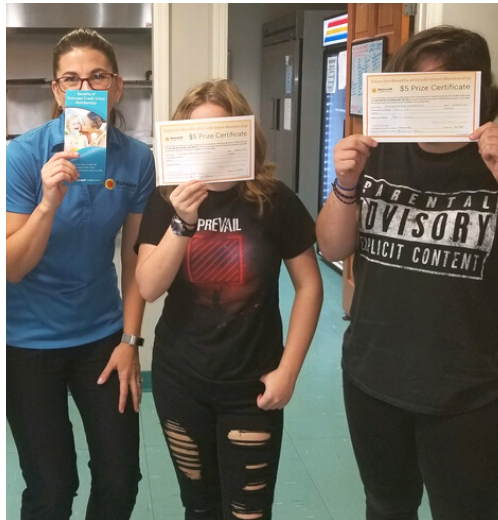


# COMMUNITY IMPACT

## SafePlace2B Youth Shelters

**532**

Youth found a safe place to sleep, healthy meals, caring adults and positive solutions in our shelters.



### Life Skills

Suncoast Credit Union taught a financial literacy class for youth at SafePlace2B.



### Educational Opportunities

Volunteers spent time at our shelter teaching youth how to build and program robots.



### New Experiences

Teens visited the Clearwater Marine Aquarium for up-close interactions with the marine life.

## Youth and Family Counseling

**422**

Children and teens were provided counseling to find solutions and hope in times of crisis.

## Childcare Food Program

**941,462**

Nutritious meals were served through

**340**

In-home daycare providers, encouraging healthy growth and development in children.

**2,966**

Children, youth and young adults received the support they needed for future success through Family Resources' diverse continuum of services.



### Safe2B-You&Me Program

**1,649**

Teens and young adults learned the skills to build self-confidence and develop healthy relationships.



### SNAP (Stop, Now And Plan)

**101**

Children and parents learned to calm their emotions, keep problems small and communicate their feeling for improved family relationships.



### Youth Enrichment Program

**134**

Kids had a safe place to go outside of school and gained confidence in the classroom through academic focused activities and homework help.

## Street Outreach Program

**128**

Homeless youth received the hygiene items, food, and clothing they needed, as well as a connection to caring adults providing guidance toward a safer, more sustainable lifestyle.



**Boards for Bros** donated refurbished skateboards for the youth at Safe Connections Resource Center. The skateboards are not only a great mode of transportation, they also teach perseverance, promote exercise and provide an outlet for personal expression.



# AGENCY HIGHLIGHTS

Like so many organizations, this passed year has not been what we planned. There have been cancelled events and unforeseen challenges, but as we look back there are also so many great accomplishments worth celebrating.

## Family Resources 50th Anniversary

Family Resources celebrated 50 years of providing quality responsive programs for thousands of vulnerable youth. We were founded in 1970 as a volunteer-based crisis hotline for teens, and since then we have never stopped growing. Over the past 50 years we have added youth shelters, counseling programs, community education, after-school programs and street outreach. We look forward to many more years providing responsive programs and positive solutions for vulnerable youth.



1978

Our first youth shelter opened in St. Petersburg



1981

Opened our first counseling center in Clearwater



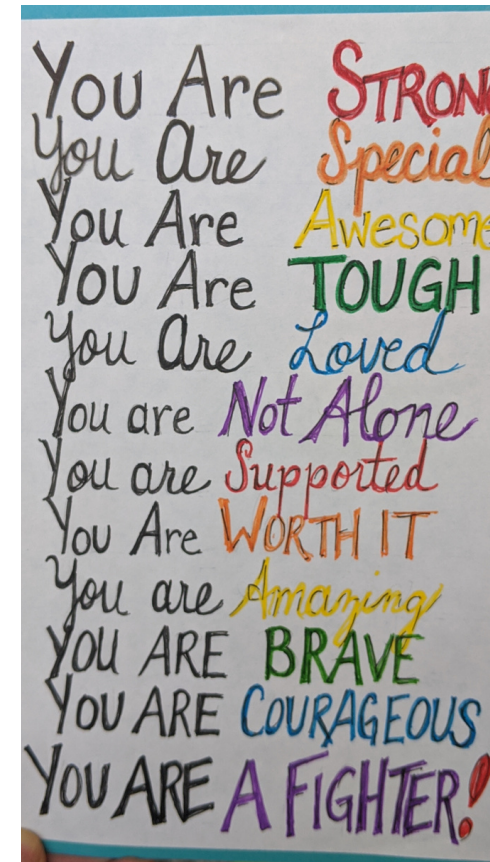
1991

Expanded our services across the bridge into Manatee County



2002

Purchased Pinellas Park property for administration and community education programs



## Discover Your Path Tour

On February 1, 2020 Noah Ehlert began his cross country bicycle ride to inspire youth to discover their own path for success. When Noah was eleven years old he spent time in our SafePlace2B youth shelter in St. Petersburg. The time at our shelter and the gift of a bike made a big impact on his life and twenty-eight years later he wanted to do something to inspire youth growing up in a similar situation.

Noah rode his bicycle over 2,500 miles from San Diego to St. Petersburg, taking the time to stop at shelters across the nation along his way. His goal was simple, to inspire youth to find their passion and create a path made just for them.

Noah is also a filmmaker and is turning the Discover Your Path Tour into a documentary to raise awareness of the importance of youth services.



# Opened Safe Connections Resource Center

In August 2019 we began renovating one of Family Resources existing buildings into what is now Safe Connections Resource Center.

The resource center is designed to serve the unique needs of homeless youth ages 16-24, many of whom are finding themselves homeless for the very first time. We provide food, hygiene items, bus passes, and referrals to supportive services, as well as access to wifi, computers, and laundry facilities. Our team assists each young person with finding solutions to accomplish their goals while removing barriers that are preventing them from having stable housing.



## Leadership St. Pete 2020 Class Project

Safe Connections Resource Center was chosen as the Leadership St. Pete 2020 Class project. The project included furnishings and enhancements for the inside and outside to better serve our youth. Due to COVID-19 they weren't able to complete the project as a class but they did provide a generous donation to help us meet our goals.



## Through this pandemic, we never stopped serving youth.

In March 2020, when Covid-19 began to spread throughout the United States and businesses were closing their doors, we never stopped serving youth. From our senior leadership to our direct care team, we dedicated ourselves to find ways to continue providing vital services for youth. Our shelters made changes to ensure we could safely keep our doors open for teens in crisis and our counselors and community educators quickly developed solutions to provide quality programs for individuals and families on-line.



## Hosted a successful Giving Challenge

The 24-Hour Giving Challenge, hosted by the Community Foundation of Sarasota took place on April 28-29. As so many people faced uncertainty due to Covid-19 we knew this year's fundraising effort would be more difficult. But our supporters came through with generous donations to make this one of our most successful Giving Challenges ever.



# WORDS FROM OUR CLIENTS

We know the quality of our programs and the dedication of our team has a positive impact on the youth and families we serve. But we love to hear it expressed in their own words.

Snap was amazing, I did not want it to end. Other parents coming in should have an open mind & be willing to listen & learn and try everything Snap has to offer.

Thank you for everything!

- SNAP gives parents and kids a shared language to make problems smaller not bigger.

We have BETTER communication and effective directions and BETTER relationship between brothers.

We really grateful.

Thank you!

## SafePlace2B Youth Shelter Clearwater

Even though this teen only spent a few days in our shelter, she received the encouragement and support she needed to feel valued.

Saxon, the case manager, spent time listening and encouraging her to express herself through the rap songs she liked to write. Before the teen left she gave Saxon this poem.

Our favorite line is...

"This is a poem about a woman who helped me find my calling, this is a poem about a woman who stopped me from falling."

*Saxon*

Shoe strings- This is a poem about a woman who seen the best in me, she got to my soul because she often liked to question me, looking deep into my eyes almost seeming as if she was testing me, but pulling me out of so much trouble as if she was a referee. All you gotta do is sit on just conceptualize don't think about it too much or you won't see the picture and recognize a queen making my mind into a queen, someone I could talk to or communicate with, who could see my perspective and wanted to help, not in the same shoes I was in but when I told my stories it was my feelings she began to feel, as I continued to vent it was more that she discovered about my past so much pressure coming from all sides I knew that our bond last, pressure creating diamonds comprehending the answers I was so desperately seeking to finding the answers that was all ready within me but that seemed to be hiding. This is a poem about a woman who helped me find my calling, this is a poem about a woman who stopped me from falling

## SafePlace2B Youth Shelter Bradenton

A teen wrote this poem to express her appreciation for the all staff at our Bradenton shelter and read it to them at their monthly meeting.

*appreciate*

I wanna say I appreciate you guys for your hard work I know some of our behavior are off the charts, but listen stop your stressing, it take time for us to understand your lesson, times here are gonna be hard, tough love is all we need, and you give it to us, you'll teach us how to go on the right path, and we appreciate you guy even tho we don't show it, we look up to you guy, we just wanna say thank you for your hard work.



## Thank you to our donors who generously support our programs.

Recognizing donors of \$500 or more July 1, 2019-June 30, 2020

### \$10,000 +

Janice Bolt  
Foundation for a Healthy St. Petersburg  
Leadership St. Pete  
Summit Hosting  
The Patterson Foundation

### \$1,000+

Assurance Dimensions  
Central Christian Church of St. Petersburg  
Dex Imaging  
Junior League Of St. Petersburg  
Karin Frye  
Clayton Howerton  
Mark Hughes  
NATCA Charitable Foundation  
Pinellas Community Foundation  
Sandra Levesque  
Sarasota Bay Parrot Head Club  
Sherri Burke  
Social Women in Motion  
Stan Kania  
St. Pete Pride  
Sunshine City Post VFW 6827  
Warren Patterson

### \$500+

Betsy Lay  
Bennie Lewis  
Diane Settle  
Jesse Aguiar  
Paul Horowitz